

Workers' Compensation **UNIVERSITY**

Looking for ways to reduce your workers' compensation costs? Searching for proven methods to keep your workers safe on the job? Do you want to know more about workers' compensation in Ohio?

At Workers' Compensation University (WCU), you'll find this information and much more. WCU, our educational conference for employers and other stakeholders, serves thousands of attendees each year. **And, it's absolutely free!**

Once again, we're offering informative, new sessions in addition to our core courses. At WCU 2008, you can:

- Access valuable information on topics such as claims management, rate making and workplace safety;
- Learn practical strategies to help you cut costs and protect your work force;
- Get important updates about BWC and the Industrial Commission of Ohio;
- Earn continuing education credit as well as credit for various BWC discount programs.

Whether you're a newcomer or a returning attendee, this year's WCU has something for you.



BWC program credits and continuing education

Employers can receive credit for Step 6 of our 10-Step Business Plan and One Claim Program at WCU. To receive credit for either of these programs, participants must attend **at least three approved courses**. *Please note: Two courses marked with this symbol * on page 3 have not been approved for Step 6 and One Claim Program credit.*

Safety Council Discount Program credit

By attending WCU, employers participating in the Safety Council Discount Program can earn a **maximum of one meeting credit**, no matter the number of individuals in attendance per policy number or the number of courses attended. Each employer must obtain appropriate certification of attendance (instructions will be provided at the event) and submit it to their local safety council.

Continuing education

In addition, our training department has submitted WCU course material for continuing education units and continuing legal education.

International Association for Continuing Education and Training (IACET) general continuing education certificates also will be available this year for human resources (PHR/SPHR), certified safety professionals (CSP) and accountants/auditors.

Attention health-care professionals!

This year's WCU does not offer training specifically for professionals in the health-care industry. However, we are planning future educational opportunities for medical providers and health-care professionals. We'll keep you updated as information becomes available.

Dates/locations

- | | | |
|----------|--|------------------|
| Sept. 3 | Cleveland | New venue |
| | Wolstein Center (Cleveland State University) | |
| Sept. 9 | Cincinnati | New venue |
| | Sharonville Convention Center | |
| Sept. 11 | Toledo | |
| | SeaGate Convention Centre | |
| Sept. 18 | Dayton | |
| | Dayton Convention Center | |
| Sept. 22 | Akron | |
| | John S. Knight Center | |
| Sept. 24 | Columbus | |
| | Greater Columbus Convention Center | |

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Course offerings

This year's course offerings cover everything from workplace safety and claims management to rate making and the latest updates on BWC reform efforts.

Whether this is your first visit to WCU or your fifth time taking classes, the WCU 2008 curriculum has something for you. For more information, see the brief course descriptions and times below.

Computer lab course

9:00 a.m.	Rate-making concepts Experience modification, total modified losses and base rating may sound like a foreign language. But this class will help you speak the language of rate making fluently. Instructors will introduce and define more advanced rate-making concepts and terminology. They will also walk attendees through our rate letter to explain factors used to determine rates.	Workers' comp law This session will provide an overview of Ohio workers' compensation laws and their impact on claims. The instructor will discuss important recent decisions from the Ohio Supreme Court and their affect on workers' compensation. The session also will provide a better understanding of the interaction of state and federal employment laws. Attendees will learn how this interaction affects the workers' compensation system.	Workplace safety update Ohio Administrative Code and Occupational Safety and Health Administration regulations both provide safety guidance and governance to employers. This course will highlight the process that is under way to bring the two into alignment. The instructors will explain violations of specific safety requirements and the impact they can have on employers.	Basic principles of workers' compensation What's the difference between an employee and an independent contractor? What is reportable payroll? This introductory course will answer these questions and provide basic fundamentals for new business owners or anyone who wants a high-level overview of Ohio's workers' compensation system.	ohioBWC.com: A hands-on tutorial* Instructors will guide participants with an existing e-account and password on a detailed tour of our Web site and its functions, including new and improved MIRA II offerings . <i>Note: New users or anyone interested in setting up an ohioBWC.com e-account should attend the Navigating ohioBWC.com lecture course.</i> *Not eligible for Step 6 or One Claim Program credit.
9:30 a.m.					
10:00 a.m.					
10:30 a.m.			Building a safety program on a budget A tough economy means getting the most out of a shrinking budget. This course, taught by BWC safety consultants, will explain how routine safety audits and creating a safety culture can reduce costs in your workplace. They'll also provide a brief overview of free BWC safety services.	Navigating ohioBWC.com* This lecture course for new users of our Web site will provide step-by-step instructions for creating an e-account to access personal, secure information pertaining to your workers' compensation policy. Instructors also will demonstrate how to use some of the site's convenient service offerings. *Not eligible for Step 6 or One Claim Program credit.	ohioBWC.com: A hands-on tutorial* Repeat *Not eligible for Step 6 or One Claim Program credit.
11:00 a.m.	Claims management: Advanced strategies Effectively managing a claim is critical to reducing the financial impacts on your premiums. This course outlines how you can use strategies such as salary continuation, vocational rehab and transitional work to manage your claims, and return your employees back to work in a timely and safe manner.	IC academics Representatives from the Industrial Commission of Ohio (IC) will provide an overview of the purpose of the IC and how it works. IC representatives will explain recent technological innovations, and attendees will get the latest updates on IC rules and policies.			
11:30 a.m.					
12:00 p.m.					
12:30 p.m.			Health and safety for an aging work force It's projected that by 2012 more than 31 million U.S. workers will be 55 years of age or older. Older workers bring experience to the job, but they also present safety challenges. BWC experts will provide tips and workplace design improvements to address the needs of the aging work force.	ABCs of the claims process What should you do when you have a workers' compensation claim? A BWC claims expert will walk you through the claims process, covering everything from initial reporting to resolution. The session also will address the importance of developing partnerships with BWC and other stakeholders, the use of accident analysis as a prevention tool and much more.	ohioBWC.com: A hands-on tutorial* Repeat *Not eligible for Step 6 or One Claim Program credit.
1:00 p.m.	Workers' compensation for public employers Designed with the needs of public employers in mind, this course highlights factors that impact workers' compensation for public employers. The impacts of using a volunteer work force, payroll reporting issues and unique cost-cutting strategies are just a few of the topics instructors will cover.	Financial impacts of a claim One of your workers is hurt and files a claim? So, how will it affect your premiums? This session illustrates the impact claims have on employer premiums via basic rate-making concepts and terminology. Instructors also will discuss strategies and introduce BWC programs that can lessen the adverse effects on premiums when an injured worker files a claim.			
1:30 p.m.					
2:00 p.m.					
2:30 p.m.			BWC update We, as an agency, have been working with stakeholders on initiatives that will bring fundamental changes to Ohio's workers' compensation system. This session will help bring you up to date on the ongoing transformation of group rating, the switch to a new claims reserving system, possible changes to our experience rating plan and more.	Business acquisitions: Workers' comp considerations There is plenty to think about when acquiring an existing business. Workers' comp details probably don't immediately come to mind, but that doesn't mean they're not important. This course covers how workers' comp impacts acquisitions and the process for securing coverage for the newly acquired business.	ohioBWC.com: A hands-on tutorial* Repeat *Not eligible for Step 6 or One Claim Program credit.
3:00 p.m.					

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Registration is easy!

Please review the course information and register for WCU 2008 using one of these convenient methods.

Online

Visit wcu2008.com.

Phone

Call 800-466-6292.

Fax

Complete the form on the right, and fax it to 614-621-1121.

Get your course materials when you register online

We are not distributing hard copies of presentation materials at WCU 2008. Instead, we will provide materials on-site in CD format. However, by registering online, you will receive links to course materials as part of your registration confirmation. You can use these links to preview and print materials before heading to your selected WCU.

Please indicate the WCU location you wish to attend by filling in the circle below.

- Sept. 3 Cleveland Sept. 9 Cincinnati Sept. 11 Toledo
 Sept. 18 Dayton Sept. 22 Akron Sept. 24 Columbus

Last name First name

Company name (if applicable) Title (if applicable)

Company address

City State ZIP code + 4

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Work telephone number with extension Fax number

E-mail address

Policy number

BWC customer group: BWC/IC Injured worker/representative Third-party administrator
 Employer - human resources Employer - risk/actuarial Employer - safety Employer - owner/CEO

Please indicate if you would like credit for BWC's: Step 6 One Claim Safety Council Discount Program

Please select your credentials: CLE CPA CSP IACET PHR/SPHR

If you have any special needs, please call 800-466-6292.

Schedule your day at WCU

Choose the courses you wish to attend by filling in the circle(s) below. **Please make sure courses do not overlap.**

- 9:00 – 10:30 a.m. Rate-making concepts
 9:00 – 10:30 a.m. Workers' comp law
 9:00 – 10:00 a.m. Workplace safety update
 9:00 – 10:00 a.m. Basic principles of workers' compensation
 9:00 – 10:00 a.m. ohiohwc.com: A hands-on tutorial *(Not eligible for Step 6 or One Claim Program credit.)*

- 10:30 – 11:30 a.m. Building a safety program on a budget
 10:30 – 11:30 a.m. Navigating ohiohwc.com *(Not eligible for Step 6 or One Claim Program credit.)*
 10:30 – 11:30 a.m. ohiohwc.com: A hands-on tutorial *(Not eligible for Step 6 or One Claim Program credit.)*

- 11:00 a.m. – 12:00 p.m. Claims management: Advanced strategies
 11:00 a.m. – 12:00 p.m. IC academics

- 12:30 – 1:30 p.m. Health and safety for an aging work force
 12:30 – 2:00 p.m. ABCs of the claims process
 12:30 – 1:30 p.m. ohiohwc.com: A hands-on tutorial *(Not eligible for Step 6 or One Claim Program credit.)*

- 1:00 – 2:00 p.m. Workers' compensation for public employers
 1:00 – 2:30 p.m. Financial impacts of a claim

- 2:30 – 3:30 p.m. BWC update
 2:30 – 3:30 p.m. Business acquisitions: Workers' comp considerations
 2:30 – 3:30 p.m. ohiohwc.com: A hands-on tutorial *(Not eligible for Step 6 or One Claim Program credit.)*