

## THE MERCHANT

# Bill of Rights

- 1** The right to know the fee for every card transaction—and who's charging it.
- 2** The right to know the markup of Visa/MasterCard fee increases.
- 3** The right to know all Visa/MasterCard fee reductions.
- 4** The right to know all transaction middlemen.
- 5** The right to know all surcharges and bill-backs.
- 6** The right to a dedicated local service representative.
- 7** The right to encrypted card numbers and secure transactions.
- 8** The right to real-time fraud and transaction monitoring.
- 9** The right to reasonable equipment costs.
- 10** The right to live customer support 24/7/365.

To learn more about your rights, visit [MerchantBillOfRights.com](http://MerchantBillOfRights.com) or call **888.280.MBOR** (6267).



Proud supporter of The Merchant Bill of Rights